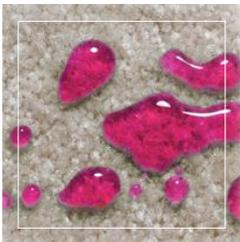


Complimentary  
Spot & Spill  
Removal  
Assistance  
between Regular  
Cleanings

Regular, periodic cleanings contribute to a home's healthy environment and extend carpet's life.

# Residential Carpet Cleaning Service

*The Most Thorough Cleaning*



## Carpet & Fabric Protectors

**Included at no extra cost with every residential cleaning**

Protectors keep dirt from sticking to carpet fibers, making carpet easier to care for.

Carpet protectors are also designed to repel most liquids, allowing spills to be removed before staining and wicking—the migration of soil to the tips of the yarns during the drying process - can occur.

## Truck Mounted "Steam" Cleaning

*The most widely recommended cleaning method among carpet manufacturers.*

Spotsmith employs the truck mounted hot water extraction method of cleaning commonly referred to as "steam" cleaning.

A hot water cleaning solution is sprayed onto the carpet to break down soil and other contaminants. The solution along with the carpet soil and contaminants are immediately extracted.

Every cleaning begins with a meticulous inspection where we provide you with an honest evaluation of what to expect from our cleaning.

## Wall to Wall/Corner to Corner Cleaning

We move virtually all furniture and fixtures, treating each piece as if it is *your own* – carefully. We return each piece to where we found it protecting it with plastic furniture tabs or furniture blocks.

## Individual Attention to Spots & Spills

Different spills require different treatments and cleaning agents. We address each one prior to beginning the cleaning process. It increases the likelihood that each spot or spill will be removed.

## Pre-Treat, Agitate, & Dwell

A proper cleaning of carpet requires deep penetration into the fiber of the carpet. We pre-treat each carpet with a cleaning agent specific to the carpet fabric. We agitate it deep into the fabric using a special carpet brush and let it dwell for period of time. This allows the cleaning agent to break-up soil and contaminants deep into the entire carpet, not just the surface.

## Hot Water Extraction "Steam" Cleaning

A hot water cleaning solution is sprayed onto the carpet to further break down soil and contaminants. The solution is immediately removed along with the carpet soil.

## Sanitizer

We mist a sanitizing agent into the carpet to kill disease and odor causing organisms. Sanitizer fights fungi, bacteria, virus, mold, mildew, and mycobacterium tuberculosis.

## Neutralizer, Deodorizer, & Grooming

We mist a neutralizing agent into the carpet to preclude the rapid re-soiling of the carpet. We also mist a deodorizer into the carpet that removes odors as it evaporates from the carpet. We groom the misted solutions into the carpet using the carpet brush to ensure penetration of the entire carpet.

